



GUIDE

Reporting Portal – One Touch

FINANSINSPEKTIONEN

08/06/2026

Version 1.4



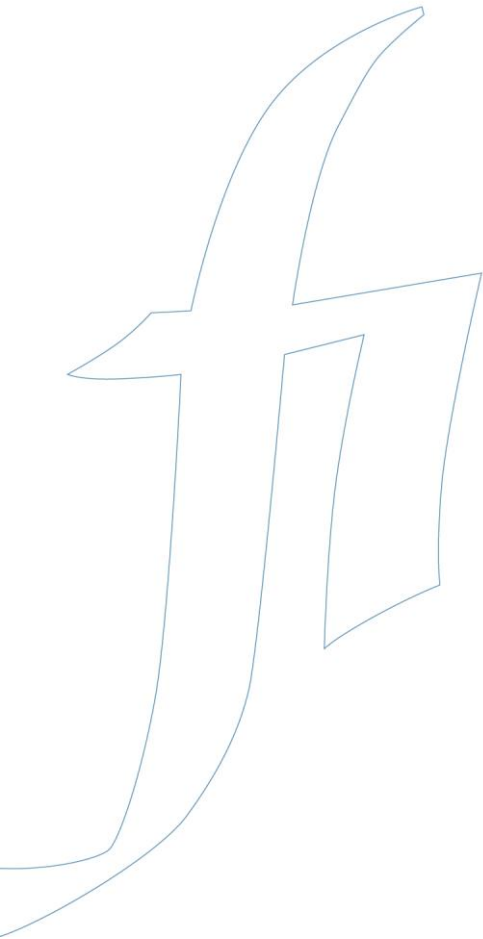


TABLE OF CONTENTS

One Touch	3
Activating the application	3
Using the application	7
Expired certificate	8

One Touch

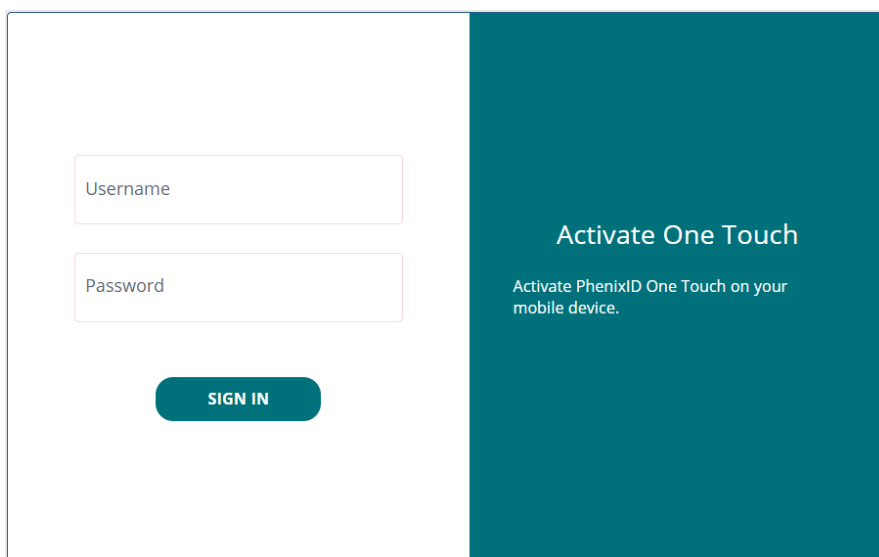
Foreign users who do not have access to Swedish BankID register an profile, using email verification. Once registered, activating the mobile phone application *PhenixID One Touch* is required to be able to log in to the Reporting Portal. This guide reviews the steps required to activate the application.

The application is available from Apple Store and Google Play.

ACTIVATING THE APPLICATION

Access the activation webpage from a computer and enter your username and password for Finansinspektionen's Reporting Portal

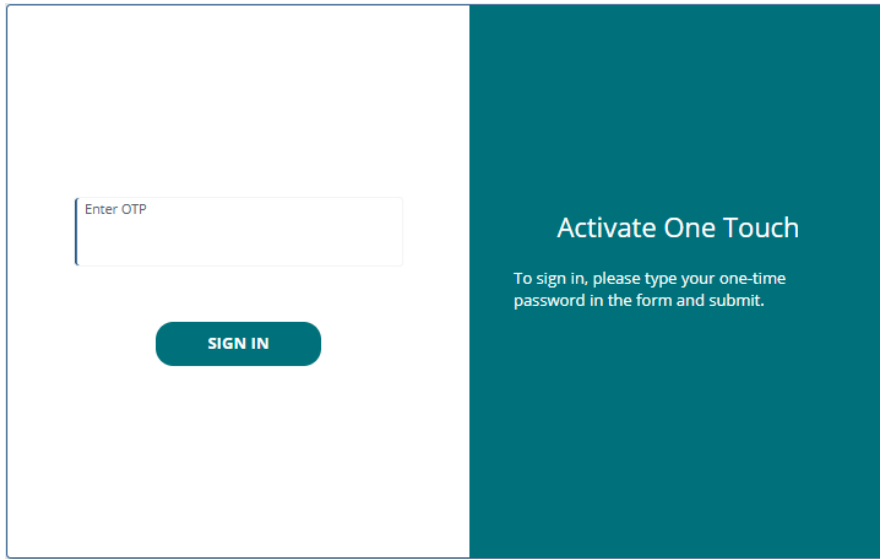
<https://portal.finansinspektionen.se/activateonetouchotp/authenticate>



If you should encounter an error message in the above step, you might need to reset your password:

<https://portal.finansinspektionen.se/ppss/authenticate/changepwdmail>

Once you have signed in successfully, enter the passcode that is sent to your email.



In the next step, the webpage will provide instructions for how to finish the activation.

1. Select *Install profile* and scan the QR code on the webpage.



tom.fiam@fiam.se ▾

Change language ▾

LEARN MORE

01

Install One Touch on your device

Start by installing One Touch on your device. One Touch is available for download on App Store and Google Play



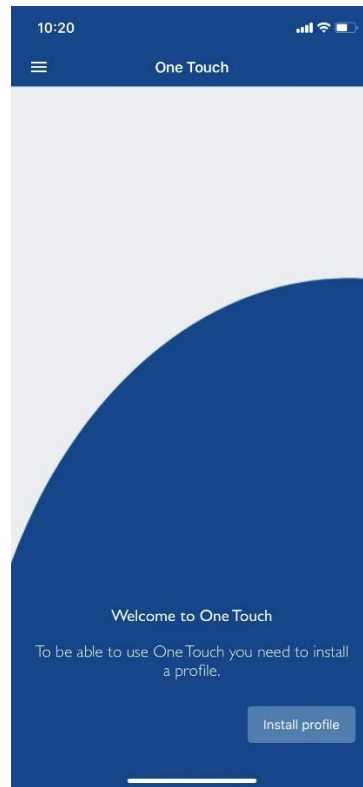
02

Scan the QR code

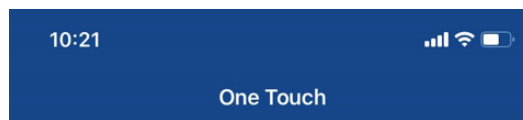
Open One Touch on your device. Select "Install key" and select "Scan QR code". Point the device camera on the QR code below to start the key installation.



2. Install the application, if you have not done so already.



Follow the steps in the application. It will ask you to enter a 6-digit PIN code and whether you want to use Face ID.



Enter new PIN
(Pincod must be 6 digits)

OK

After you enter a PIN code, the webpage will confirm the activation and the application will be ready to use.



[LEARN MORE](#)

01

Install One Touch on your device

Start by installing One Touch on your device. One Touch is available for download on App Store and Google Play



02

Scan the QR code

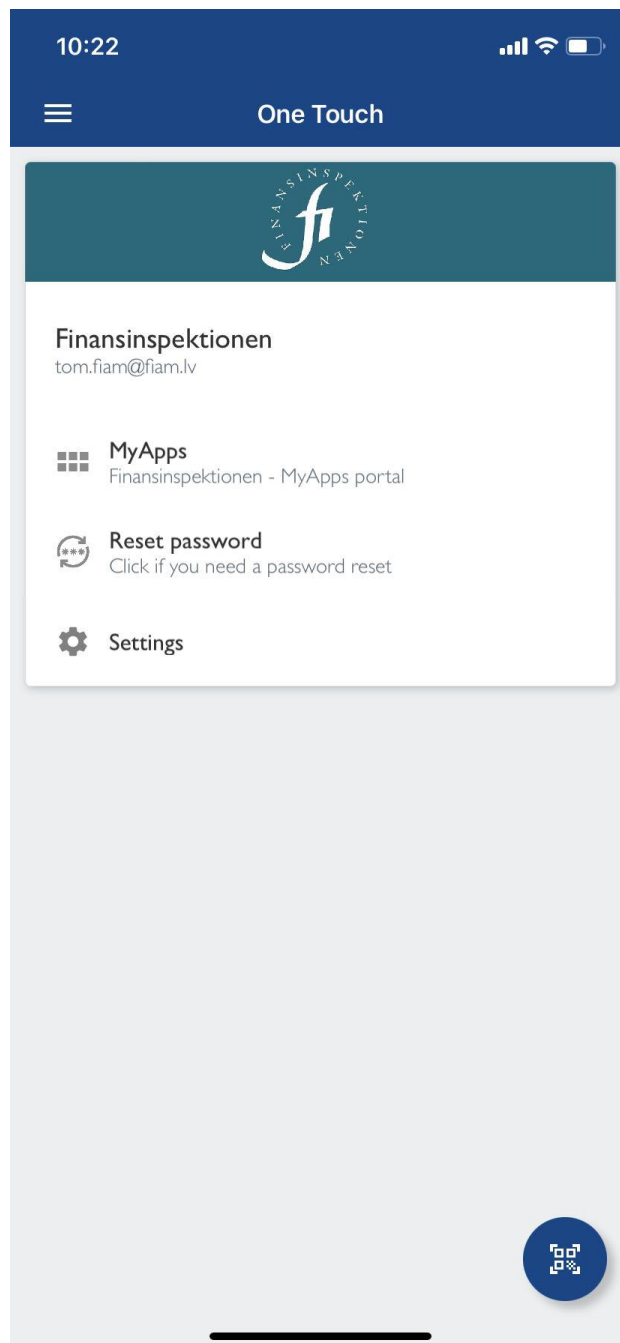
Open One Touch on your device. Select "Install key" and select "Scan QR code". Point the device camera on the QR code below to start the key installation.

Installation complete.
One Touch is now activated and ready for use.



USING THE APPLICATION

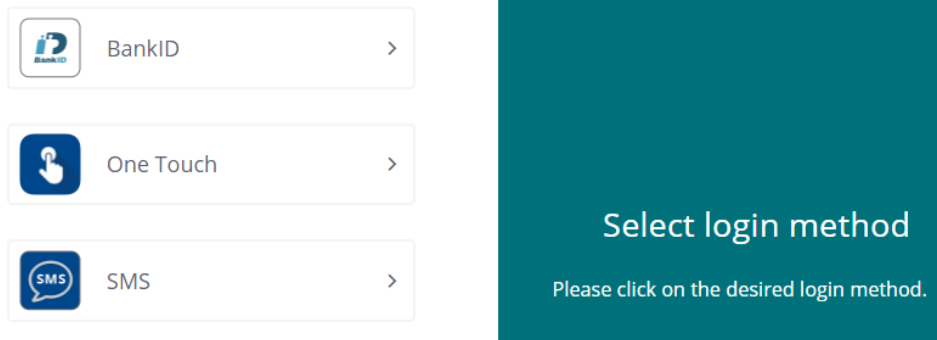
The activated profile is valid for three years and will then need to be activated again. Click *Settings* and *Certificate* to see the expiration date.



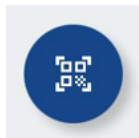
You can access Finansinspektionen's systems (e.g., Reporting Portal) directly from the application (*MyApps*). Please note that not all systems are available on mobile devices.

To access the Reporting Portal from a computer using the application, click on *Log in to the Reporting Portal* and select *One Touch*

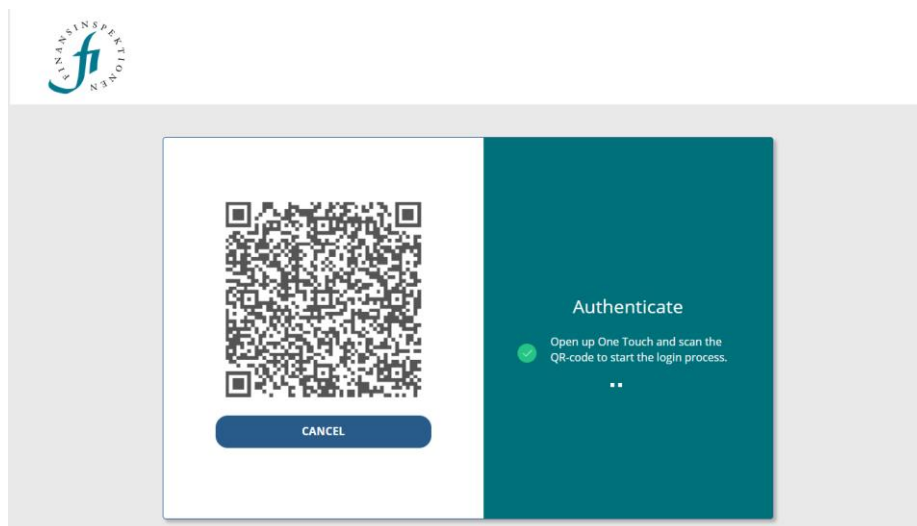
<https://www.fi.se/en/applying-and-reporting/reporting2/>.



Click on the icon in the bottom right corner of the application.



Scan the QR code that appears on the webpage and enter your PIN code (or use Face ID). The application authenticates your profile and allows you access, provided the certificate is valid.



EXPIRED CERTIFICATE

The certificate is valid for three years. During this time, it can be used as many times as needed. Once the certificate has expired, you will need to activate a new certificate by following the steps on page 3 – 5.

For questions related to this guide, please contact reporting@fi.se



Finansinspektionen
Box 7821, 103 97 Stockholm
Besöksadress Brunnsgatan 3
Telefon +46 8 408 980 00
Fax +48 8 24 13 35
finansinspektionen@fi.se

www.fi.se